TRAVIS COUNTY OFFICE OF EMERGENCY MANAGEMENT
Situation Report

Sequence Number: 3	**Date:** 07/07/2025	Time of Report: 7:00 P.M.

Condition: *(Type of Condition)*

Flash Flooding – Western Travis County (Lago Vista and Jonestown)

Incident Summary:

Overview:

Severe flash flooding has affected western Travis County, particularly in the Lago Vista and Jonestown areas. The primary incident priorities are **search-and-rescue operations**, ensuring **continuity of essential services- 911, reunification**, **damage assessment**, and **debris removal**.

Key Impacts and Response Actions:

- **Search-and-Rescue/Recovery Operations:**
  - 6 confirmed incident-related fatalities
  - 8 individuals remain missing
  - SAR/recovery teams to return to normal operations; future recovery efforts to be conducted by Type 3 **Urban Search-and-Rescue** team and cadaver dogs
- **Infrastructure & Transportation:**
  - **Big Sandy Bridge** and **Round Mountain Bridge** sustained significant structural damage; TxDOT and Army Corps to conduct a more in-depth damage assessment
  - **Juniper Trail Bridge** closed and awaiting structural evaluation
  - TCSO monitoring **Big Sandy Bridge** and **Round Mountain Bridge** to enforce closures and prevent unsafe travel; TNR to delivery larger road barriers
  - Alternate private-road route determined to be unnavigable (i.e. too muddy)
  - Calhoun Dam structural integrity assessed and labeled a non-risk
- **Public Utilities:**
  - **Aqua Water Supply** infrastructure remains impacted—potable water service disrupted
  - **Boil water notice** remains in effect for affected residents
- **Resident & Volunteer Support:**
  - **Resident Support Line and Crisis Cleanup Hotline:** 512-806-0800 or 2-1-1; Approx. 1,000 volunteer applications received
  - Point of Distribution (POD) at Round Mountain Baptist Church
- **Reunification and Sheltering:**
  - **Evacuee reunification center** operating at Round Mountain Baptist Church

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	• **Damage Assessment & Recovery Planning:**
	  ○ Initial roadway damage assessments completed by TNR
	  ○ Preparations underway to promote IStat (**Individual State of Texas Assistance Tool)** to report and collect information on residential damage
	• TNR removed 30% of newly accessible debris after water receded

Needs: *(Unmet Needs)*	State of Texas Assistance Requests pending: Search and Rescue Team Engineering Support for Bridge Evaluation

People/Community Impacted: *(Identify neighborhoods/community groups impacted)*	• Travis County-wide, particularly western Travis County (e.g. Lago Vista, Jonestown).	**Number of People Impacted:** *(Estimate number of people impacted)*	n/a
Economic Impact: *(Estimate loss dollar value)*	Unknown		
Entities Involved: *(Identify public and private sector organizations addressing the condition)*	Travis County TNR Parks, TNR Road & Bridge, PIO, TCSO, Purchasing Office, Star Flight, ESD 1, ESD 8, Capital Metro, American Red Cross, Austin Disaster Relief Network, City of Austin departments, City of Lakeway, City of Lago Vista, City of Jonestown.		
Addition Information: *(Links to additional information if available)*	EOC closing overnight, will resume operations at 7:30 a.m. in support of ESD 1 Command Post. The Public Information Office has shared flood safety information on Travis County social media channels: https://www.facebook.com/TravisCountyTX https://x.com/TravisCountyTX https://www.instagram.com/traviscountytx/		

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